

Formative feedback to key stakeholders

The team presented formative feedback of the study to the follow groups:

- Intensive Support Team SMT (n=6), NHS England & NHS Improvement, 20th November 2019
- Acute Care and Provider Policy Team (n=3), Department of Health and Social Care, 9th December 2019.
- Joint Strategic Oversight Group (JSOG) meeting chaired by Ted Baker (Chief Inspector of Hospitals, CQC) and Steve Powis (National Medical Director, NHS England), attendees including over 30 senior representatives from NHS Improvement, NHS England, CQC, HEE and GMC, 29th January 2020.
- Rapid Evaluation in Health Care conference held by Nuffield Trust and Health Foundation, attendees including over 120 delegates and speakers from AHSN, NHSE/I/X, Public Health England charities, commercial, NIHR, local government, national stakeholder body (RCN, GPharmC), Think Thank and research organisations, 30th January 2020.
- NHSI/E Intensive Support conference, a national conference organised by the NHSE/I Intensive Support teams, attendees including over 120 senior staff from Trusts receiving intensive support, senior representatives from NHS Improvement, NHS England and CQC, 5th February 2020.

All case study sites were asked about their preferences for feedback, with a number interested in face-to-face meetings between researchers and members of the executive team (e.g. Medical Director, CEO) and a presentation to discuss the findings and implications, possibly then to go to the Board. Other sites were happy to receive a short summary document. In-person meetings had been planned for February-March 2020. Due to the impact of Covid-19, we have however refrained from following up with CEOs at this time.