



# Fictionalised vignette

## Theory 4: Better Quality lives and deaths

The following fictionalised vignettes were used in the workshops where contexts, mechanisms and outcomes were discussed to generate the initial programme theory.

**Noor**

Approaching end of life, but family unprepared and staff not expecting death imminently



**1. Context**



**In the Care Home** Care home type and skill mix; Staff mobility; Resident demographics

**Outside** Regulation; COVID and service demand; Legislation

## Improving palliative care

**2. How can it change?**

Triage and use of the Checklist  
Applying learning from Needs Rounds  
Improving organisational approach to ACP  
Anticipatory medicines  
Holistic discussions



**3. What changes?**

**For staff** Higher inspection ratings; Better documentation; Staff satisfaction

**For Noor and family** Better symptom management; Less hospitalisations; Better death/dying

