**Supplementary Material 4. Measures of Primary Care Access, USoc**

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| **Measure** | **Question** | **Answer Options** |
| **GP / Primary Care** | Thinking about your situation now, have you been able to access the NHS services you need to help manage your condition(s) over the last 4 weeks?  GP or primary care practice staff | Yes, in person  Yes, online or by phone only  No, not able to access  No, decided not to seek help at this time Not required |
| Needed to access service | *Coding of answer options into binary measure* | **No -** Not required  **Yes -** Yes, in person; yes, online/by telephone only; no, not able to access; no, decided not to seek help at this time |
| Tried to contact service | **No -** No, decided not to seek help at this time  **Yes -** Yes, in person; yes, online/by telephone only; no, not able to access |
| Able to access service | **No** - No, not able to access  **Yes** - Yes, in person; yes, online/by telephone only |
| Face-to-face | **No** - Yes, online/by telephone only  **Yes** - Yes, in person |
| **NHS 111** | Have you been able to access the NHS services you need… NHS 111 in England, Wales and Northern Ireland or NHS 24 in Scotland? | Yes  No, not able to access  No, I decided not to seek help at this time Not required |
| Needed to access service | *Coding of answer options into binary measure* | **No** - Not required  **Yes** - Yes; no, not able to access; no, decided not to seek help at this time |
| Tried to contact service | **No** - No, decided not to seek help at this time  **Yes** - Yes; no, not able to access |
| Able to access service | **No** - No, not able to access  **Yes** - Yes |
| **Prescription medication** | Still thinking about your situation now, have you been able to access the NHS services you need… ? Prescription medicine | Yes  No  Not required |
| Needed to access service | *Coding of answer options into binary measure* | **No** - Not required  **Yes** - Yes; no |
| Able to access service | **No** - No  **Yes** - Yes |