

# Participant Diary - Diabetes

## 1. Introduction

### Explanation of Study

You have been invited to take part in a research study. This research study is being carried out by health researchers from King's College London and funded by the National Institute of Health Research. We are looking at understanding how health care professionals share information to improve patient care. Our study seeks to examine the processes that contribute to the provision of better health care across professional and organisational boundaries. It addresses two areas: (1) how knowledge is shared across boundaries, and (2) how this shared knowledge is used to inform decision-making to improve the quality of patient care. Please see the 'study information sheet' for further details.

This is an online Participant Diary in which we are asking you to briefly capture your thoughts every two weeks for a two month period. The Diary questions will always be the same and should take 5-15 minutes to complete.

We are looking for your reflections about the sharing of information across organisational, sectoral and professional boundaries as you consider your own daily work. Your insights about your daily experiences will be very helpful for describing how the coordination and integration of services happens across various parts of the health care system. Please answer as honestly as you can, thinking about your work/practice in the last two weeks.

Your answers will be CONFIDENTIAL and will only be visible in full text to the researchers, Laura Nasir and Glenn Robert. No identifiable information will be shared. Only general, anonymised, combined themes will be communicated as a part of the larger study findings.

This study has been reviewed and given approval by the NHS Research Ethics Committee: [REDACTED] REC 1 reference number: [REDACTED]

v.4 - 25 May 2011

Please select "NEXT" to proceed to the diary

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2.

**1. Please confirm the date and time in which you are completing this diary.**

Today is:  /  /   :   AM/PM

**2. Please tick the types of interactions you have had IN THE PAST TWO WEEKS with other healthcare professionals, representatives of the voluntary sector, patients/carers etc. AS A PART OF YOUR EFFORTS TO improve diabetes care in [REDACTED]**

	Primary health care professional	Secondary health care professional	Voluntary sector	Patient/carer	Social care	Education	Housing	Other (please specify)
Face to face meeting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Email	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone call	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Document exchange	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

**3. Which of the above interactions have been the most important from your point of view in terms of being likely to help improve the quality of diabetes care in [REDACTED]? Please briefly explain why.**

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**4. In your work to improve diabetes care in [REDACTED] in the past two weeks which types of the following 'boundaries' did you cross, and approximately how many times did you interact across each boundary?**

	None	1-3	4-6	7-10	11-15	16-20	21+
ORGANISATIONAL (e.g. between one GP practice and another GP practice)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SECTORAL (e.g. between primary care and acute care/hospital)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PROFESSIONAL (e.g. between medicine and nursing or between clinical and non-clinical staff)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GEOGRAPHICAL (e.g. between [REDACTED] and somewhere outside of [REDACTED])	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5. Have any of these interactions in the past two weeks been with individuals or organisations you have not contacted/been contacted by before?**

- Yes
- No

If 'yes' please briefly describe :