| A. Training to be a doula | |
|---------------------------------------------------|---------------------|
| A1. What year did you complete your training? | |
| | |
| | |
| A2. Why have you not been able to support any wo | men one-to-one yet? |
| I completed the training but stopped voluntee | ering 1 |
| I completed the training but have not yet bee | n |
| matched with anyone (please go to question | A4) 2 |
| Other (please say what) | |
| | |
| | |
| A3. Why were you not able to continue? Please tic | k all that apply |
| Too time consuming | |
| I moved away | |
| I got a paid job | |
| I did not feel that I was suited to the role | |
| The role is not what I expected | |
| Other (please say what) | |
| | |

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A6. How important are the following for encouraging new volunteers to stay with the service? Please circle a number for each type of support listed to indicate whether it was not important (0), somewhat important (1) or very important (2).

| | Not | Somewhat | Very |
|---------------------------------------------|-----|----------|------|
| Do not have a long wait before supporting a | 0 | 1 | 2 |
| woman | | | |
| Start with a simple case | 0 | 1 | 2 |
| Be a backup doula first | 0 | 1 | 2 |
| Have more contact from service staff | 0 | 1 | 2 |
| Option of voluntary work other than one to | 0 | 1 | 2 |
| one support eg attend events, promote | | | |
| service | | | |
| Other (please say what) | | | |
| | | | |

A7. How important were the following outcomes of the training for you personally?

| | Not | Important | Very |
|----------------------|-----------|-----------|-----------|
| | Important | | Important |
| Increased confidence | 0 | 1 | 2 |
| Qualification | 0 | 1 | 2 |
| Increased knowledge | 0 | 1 | 2 |

| Helped to get future training and job | 0 | 1 | 2 |
|-----------------------------------------------------------------------------|-------------|--------------|------------|
| Made friends | 0 | 1 | 2 |
| Sense of achievement | 0 | 1 | 2 |
| Other (please say what) | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| A8. What could the service do to help newly volunteering commitment? | -qualified | doulas compl | lete their |
| Please tick all that apply. | | | |
| Do not have a long wait before suppo | orting a wo | man | |
| Start with a simple case | | | |
| Be a backup doula first | | | |
| Have more contact from service s | staff | | |
| Option of voluntary work other th | nan one | | |
| to one support eg attend events, | promote se | ervice | |
| Nothing needed | | | |
| Other (please say what) | | | |
| | ••••• | | |

B. Becoming involved with the service

B1. What were your personal reasons for becoming involved?

| | Not a | Α | A big |
|--------------------------------------------|--------|--------|--------|
| | reason | small | reason |
| | | reason | |
| Wanted to support women in pregnancy | 0 | 1 | 2 |
| Wanted to support women in childbirth | 0 | 1 | 2 |
| I had a positive personal birth experience | 0 | 1 | 2 |
| and wanted to help other women have a | | | |
| positive experience | | | |
| I had a negative personal birth experience | 0 | 1 | 2 |
| and I wanted to help prevent other women | | | |
| have a negative experience | | | |
| Wanted to work with socially | 0 | 1 | 2 |
| disadvantaged women | | | |
| Other (please say what) | 0 | 1 | 2 |
| | | | |

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B2. What were your work related reasons for becoming involved?

| | Not a | Α | A big |
|-----------------------------------|--------|--------|--------|
| | reason | small | reason |
| | | reason | |
| To use the skills I already had | 0 | 1 | 2 |
| To help in applying for further | 0 | 1 | 2 |
| training (please say which) | | | |
| To help in gaining employment | 0 | 1 | 2 |
| (please say which) | | | |
| To find out more about working in | 0 | 1 | 2 |
| health and social care | 0 | 1 | 2 |
| Other (please say what) | | | |
| | | | |

B5. What aspects of the role would have encouraged/would encourage you to keep volunteering?

| | Not at | Somewhat | A great deal |
|----------------------------------|--------|----------|-----------------|
| Payment | 0 | 1 | 2 |
| Greater responsibility | 0 | 1 | 2 |
| Being able to support women with | 0 | 1 | 2 |
| simpler needs | | | |
| Being able to support women with | 0 | 1 | 2 |
| more complicated needs | | | |
| Other (please say what) | 0 | 1 | 2 |
| | | | |

B6. What else would have encouraged/would encourage you to keep volunteering?

| | Not at all | Somewhat | A great deal |
|-----------------------------------------|---------------|----------|--------------------|
| More contact with other doulas | 0 | 1 | 2 |
| More support from service/project staff | 0 | 1 | 2 |
| Better recognition by health services | 0 | 1 | 2 |
| Fewer commitments in personal life | 0 | 1 | 2 |
| Other (please say what) | 0 | 1 | 2 |
| | | | |

C. The doula role

| C1. If the service could only provide support at one stage, whi | ch should it be? |
|-----------------------------------------------------------------------------------------------------------|------------------|
| Please circle only ONE. | |
| Support before the birth | 1 |
| Support during labour/birth | 2 |
| Support after the birth | 3 |
| Please say why | |
| | |
| C3. To what extent is the doula role about friendship? | |
| It is not part of the role | 1 |
| It is a small part of the role | 2 |
| It is a big part of the role | 3 |
| Please say why you have chosen the option above: | |
| | |
| C4. To what extent is the doula role about working with the wo | man's |
| partner/ wider family? It is not generally part of the role | 1 |
| It is generally a small part of the role | 2 |
| It is generally a big part of the role | 3 |
| | J |
| C6. How important do you think it is that a doula has had a child and/or has parenting experience? | |
| Not important 1 Quite important 2 Very important | 3 |
| Please say why you have chosen this option: | |

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| D. | About You | |
|-----|---------------------------------------------------|---|
| D1. | How old are you? | |
| | | |
| D2. | How old were you when you left school or college? | |
| | | |
| D4. | Are you currently in paid employment? | |
| | No | 1 |
| | Yes - part time | 2 |
| | Yes - full time | 3 |
| | Other (please say what) | 4 |
| | •••••• | |
| D5. | What is your ethnic group? | |
| | White | 1 |
| | Mixed | 2 |
| | Asian or Asian British | 3 |
| | Black or Black British | 4 |
| | Other (please specify) | 5 |
| | | |

Finally....

Thank you very much for filling in this questionnaire and for being part of this research study.

Please remember that everything you have told us in this questionnaire is confidential and will not be fed back to anyone at the doula service.

If you have any questions about the research or this questionnaire, please email . Alternatively, ring , the Evaluation Project secretary, on and leave your number and one of the research team will phone you back.

Please use the space below and the blank page opposite for anything else that you would like to tell us.