

«Title» «FirstName» «LastName\_»  
«Address1»  
«Address1»  
«Address1»  
«City»  
«PostalCode»

«PostalCode»

Dear «Title» «LastName\_»

I write to you with regard to the Family Reported Experiences Evaluation (FREE) Study, for which you consented for us to contact you when your «PostalCode» was in the intensive care unit at «PostalCode».

I know this may be a difficult time for you but I would be very grateful if you would share your experiences relating to the recent admission of your «PostalCode» to the **intensive care unit** at «PostalCode» on the enclosed questionnaire. This should only take about ten minutes of your time. A stamped, self addressed envelope is provided for you to return your completed questionnaire to us.

The FREE Study is being coordinated by the Intensive Care National Audit & Research Centre. Information about the FREE Study is available on the enclosed information sheet and at [www.icnarc.org](http://www.icnarc.org).

If you have any questions, or would like help completing the questionnaire, then please do not hesitate to contact the FREE Study Team at ICNARC (contact details above). If you do not want to be contacted again, then please inform us either by returning the relevant slip or by telephone on 020 7269 9277 or email at [free@icnarc.org](mailto:free@icnarc.org).

Thank you so much for your time. I value the opportunity to hear about your experiences such that we can use them to improve intensive care services in the NHS.

Yours sincerely

Professor Kathy Rowan

Encs

[www.icnarc.org](http://www.icnarc.org)

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## I do not wish to participate

*If you do not wish to complete this questionnaire, please tick the box and return this sheet in the stamped self-addressed envelope provided*

Today's date

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I do not wish to complete this questionnaire  
(please tick)