

Theme of new contract	Preliminary areas or enquiry and analysis
Quality	
Systems, processes and infrastructure	<ul style="list-style-type: none"> • Lay and professional involvement, whether & how process engages users in user forum • Experience and satisfaction with forum • Impact of quality indicators, including unanticipated impacts and the appropriateness of indicators
Health Improvement	<ul style="list-style-type: none"> • Perceived health outcomes • Appropriateness of indicators, including duration • Changes in risk category • Use of <i>Delivering Better Oral Health</i>. Recall of delivery and receipt and how it works in practice. • Effects on self-care • Views of health combine with perceived health outcomes?
Access	
	<ul style="list-style-type: none"> • Non-patient perspectives • Patient journey • Implications for including new patients (we should go down the inclusion agenda on access)
Activity	
	<ul style="list-style-type: none"> • Volume and relevance • Cost effectiveness <ul style="list-style-type: none"> ▪ Do stakeholders feel they are getting value for money? ▪ How are dentists using any released time? • Affordability • Appropriateness of indicators
Care pathways	
Needs assessment, categorisation, traffic lights	<ul style="list-style-type: none"> • Fitness for purpose • Pts and dentists' experience of risk-categorisation • Consequences of treatment locks • Changes of category • Effects on patient participation in care • Effects on treatment, prevention and self care
Skill mix	<ul style="list-style-type: none"> • Configuration of team • Volume and appropriateness of delegation • Job analysis, tasks & roles within the team • Legitimacy to patients • Perceived costs and benefits of the new system