

## PROCEDURE - OBSERVING 'SUB OPTIMAL CARE'

Researcher observes 'sub optimal care' in the course of the research study

Sub optimal care may include, but is not limited to, the following:

- a) Physical abuse of the patient
- b) Emotional abuse of the patient
- c) Medication/Treatment error

Researcher assesses the immediate 'risk' to the patient – in negotiation with senior academics on the study, where appropriate

HIGH LEVEL RISK

LOW LEVEL RISK

The Researcher takes appropriate action to minimise the risk to the patient – including seeking the assistance of others, where required

Researcher records instance of 'sub optimal' care (as part of observation notes) and discusses at the weekly 'debriefing' meetings with senior academics on the study

The Researcher reports the 'unsafe practice' immediately in line with risk and governance arrangements operating within the organisation

Researcher reports the details of the incident to the Unit/Home Manager at the end of the block of observation.

Researcher records instance of 'sub optimal' care (as part of observation notes) and discusses at the weekly 'debriefing' meetings with senior academics on the study