# LIFE STORIES SURVEY

# If you would like the opportunity to take part in a survey about life story work, read on...

Uniting Carers have teamed up with the University of York Social Policy Research Unit to look into the ways that life story work is being used in dementia care.

We are inviting you to get involved by completing a short survey about life story work. Both current and former carers are invited to take part and you do not have to have any experience of life story work to answer the questions: we are equally interested in hearing from carers who have never done any life story work as we are from those who have. Please see the attached leaflet for more information.

To complete the online survey just follow this link: [insert link]

We understand that carers lead busy lives, so this survey has been designed to take no more than [insert] minutes to complete, and it could take considerably less.

If you have any questions or would like to request a paper copy of the survey please contact Kate Gridley at the

For a large print or translated version of the information leaflet and questionnaire, please contact Kate Gridley at the







# **Life Story Work in Dementia Care**

# **Survey of Family Carers**

This leaflet contains important information for carers of people with dementia considering taking part in the University of York survey about life story work. Please read it before completing the questionnaire.

The research is being conducted by the Social Policy Research Unit (part of the University of York) in partnership with Uniting Carers (part of Dementia UK), and is funded by the National Institute for Health Research.

## You are invited to take part in a survey about life story work

You are invited to take part in a survey about life story work. You do not have to have any experience of life story work in order to take part: we are just as interested in hearing from carers who have never done any life story work as we are from those who have. If you have any questions after reading this information leaflet please contact Kate Gridley at the who will be happy to discuss the

project further.

# What do we mean by 'life story work'?

In this research, when we say 'life story work', we mean:

- 1. Recording aspects of a person with dementia's:
  - past life
  - present interests
  - future wishes, hopes and dreams

This could be in a book, box, collage, or in any other way that the person wants.

2. Using the life story to improve things (care, relationships, etc.) for the person with dementia and others.

The aim of this survey is to find out from family carers (current and former) whether the people they care(d) for have life story documents and learn more about how these are used in care.

This is part of a larger study looking at the benefits and challenges of life story work in dementia care. For more information visit the project webpage at <a href="http://php.york.ac.uk/inst/spru/research/summs/life.php">http://php.york.ac.uk/inst/spru/research/summs/life.php</a>

## Do I have to take part?

No. It is entirely up to you whether you take part in this survey. If you do not want to take part please ignore this email and the follow-up email that you will receive in two weeks' time.

## What would taking part involve?

If you would like to take part in the survey, please click on the link in the email which will take you to an online survey. If you would prefer to complete the survey on paper, please contact Kate Gridley at the

and she will send you a

paper copy with a prepaid return envelope.

The survey takes up to 30 minutes to complete, but it could take considerably less time depending on the answers you give.

The questions you will be asked in the survey cover:

- Some background information about you and the person you care(d)
- Whether the person with dementia has or had any life story documents
- What these are or were like
- How they are or were used
- What you think about this

Your answers will be kept safe and confidential on a password protected computer drive and/or in a locked cabinet, and will only be seen by the research team. Any information that is included in our final report or other publications will be completely anonymous.

The deadline for completing the survey is [insert date].

# What if I change my mind about taking part?

You can change your mind about completing the survey any time up until you press 'submit' on the online survey or you put a completed paper copy of the survey in the post. If you change your mind after this point you can still contact us to see if it is possible to withdraw your answers, but we cannot

guarantee this after submission as some calculations may have already been made that include your answers.

#### Will my taking part in this study be kept confidential?

We will not ask for your name or tell anyone you have taken part in this study without your permission. We may repeat or refer to the answers you gave in reports, articles or presentations, but you will not be named and no details will be given that could identify you without discussing this with you first.

As with all assurances of confidentiality, we may still have to pass on information if you indicate that you or someone else is at risk of serious harm. In such a situation, we would try to talk to you before passing on any information.

### What will happen to the results of the study?

The information from all the completed questionnaires will be analysed and used to understand more about how life story work is used in dementia care. This will be considered together with information from a national survey of dementia care service providers. The project is due to report in spring 2015, after which time we will circulate a summary of the findings to everyone on the Uniting Carers email list.

#### Scientific and ethical review

This study has been reviewed and funded by the National Institute for Health Research and the survey has been approved by the Social Care Research Ethics Committee for England.

#### Further information and contact details

If you would like further information about the survey or would like to discuss any aspect of this research please contact: **Kate Gridley** 

If you are concerned or would like to complain about any aspect of this study, please contact the Director of the Social Policy Research Unit:

Gillian Parker

#### Life Stories - Carers questionnaire - Version 3

#### Life Story Work in Dementia Care. Survey of Family Carers

Thank you for taking the time to complete this questionnaire. Please remember that participation is optional. The questionnaire is anonymous and the answers you give will be kept secure and confidential. They will only be used to inform the research project about life story work described in the information leaflet you were sent by Uniting Carers [hyperlink to information sheet]. The questionnaire should take no more than 30 minutes to complete. Most of the questions have tick box answers, but there is space at the end for you to add your own comments. You do not have to complete the whole questionnaire in one session: you can close the webpage at any time and your answers will save automatically. You can come back to the webpage and add more answers for up to a week after starting the questionnaire, as long as you are on the same computer. If you have any questions or would like any help filling in the questionnaire, please email

and ask to speak to Kate Gridley or Linda Cusworth. If you are happy to continue please click on 'Next page' below to start the questionnaire.

#### Part 1: Background information

• Mixed / Multiple ethnic groups

O Black / African / Caribbean / Black British

• Asian / Asian British

Other ethnic group

It helps us to understand people's answers if we know a bit about them. This part of the questionnaire is about you and the person you care(d) for.

the questionhalie is about you and the person you careful for.
About you
1. What is your sex?
O Male
O Female
2. Which of the following age bands do you fit into?
O 16-24
O 25-34
O 35-44
O 45-54
O 55-64
O 65-74
O 75+
<ul><li>3. What is your ethnic group? Please choose one option that best describes your ethnic group or background.</li><li>O White</li></ul>

<ul><li>4. Are you currently caring for someone with dementia?</li><li>Yes</li><li>No</li></ul>
Answer If 4. Are you currently caring for someone with dementia? Yes Is Selected
If you care for more than one person with dementia, please choose the person you provide most care for and complete the rest of the questionnaire about that person.
Answer If 4. Are you currently caring for someone with dementia? No Is Selected
If you have cared for more than one person with dementia, please choose the person you provided most care for and complete the rest of the questionnaire about that person.
About the person you care for
<ul> <li>6. What relationship to you is the person you care for? (please tick one)</li> <li>Spouse / partner</li> <li>Parent</li> <li>Parent-in-law</li> <li>Grand-parent</li> </ul>
·
O Other relative
O Friend or neighbour
Other (please specify)
<ul><li>7. What is their sex?</li><li> Male</li><li> Female</li></ul>
<ul> <li>8. What is the ethnic group of the person you care for? Please choose one option that best describes their ethnic origin or background.</li> <li>White</li> <li>Mixed / Multiple ethnic groups</li> <li>Asian / Asian British</li> <li>Black / African / Caribbean / Black British</li> <li>Other ethnic group</li> </ul>

9. Which of the following age bands does the person you care for fit into? (please
tick one)
O Under 45
O 45-54
O 55-64
O 65-74
O 75-84
O 85-94
O 95 or over
10. Roughly how long have you been aware of the memory problems of the person
you care for? (please tick one)
O Under 1 year
O 1-5 years
O 6-10 years
O 11 years or more
44. At the constant of the control of
11. At the moment, where does the person you care for usually live? (please tick one)
O At home with me
O At home with others (e.g. spouse, other relative)
• At home alone
O In supported living accommodation
O In sheltered or very sheltered housing or housing with care
In a residential or care home
O In a nursing home
O Other (please specify)

### Part 2: Life story work

What do we mean by 'life story work? In this questionnaire, when we say 'life story work', we mean: - making something that records aspects of the life of a person living with dementia, including their past life, their present interests, and their future wishes, hopes and dreams. AND - using these records to improve things (for example, care, relationships) for the person living with dementia and those around them. The record of the life story can be a book, a box, a collage, on a computer or in any other format that the person wants. Some people may have several different types of record of their life story, for example a photo album, a collage on the wall, and a written record for care staff. We are interested in all types of life story work. We are also interested in finding out how many people have not done life story work or have never come across it.

<ul><li>12. Have you ever heard of life story work for people living with dementia?</li><li>Yes</li></ul>
O No
If No Is Selected, Then Skip To Could life story work help (current)
<ul> <li>13. How did you hear about life story work for people living with dementia? (please tick all that apply)</li> <li>I heard about it from another carer</li> <li>I heard about it from a voluntary organisation (e.g. Dementia UK, Alzheimer's Society, Age UK)</li> <li>I heard about it from a health or care professional/member of staff</li> <li>I heard about it from a leaflet, magazine or other publication</li> <li>I found out about it on the internet</li> </ul>
<ul> <li>Other (please specify)</li> <li>14. Has the person you care for done any life story work - either on their own or with some help?</li> <li>Yes</li> <li>No</li> </ul>
If Yes Is Selected, Then Skip To End of Block
<ul> <li>15. Not everyone gets the chance to do life story work and not everyone wants to do it. Why do you think the person you care for not has not done any life story work? (please tick all that apply)</li> <li>□ Life story work has never been offered to the person I care for</li> <li>□ Life story work was offered but the person I care for was not interested in doing it</li> <li>□ Life story work was offered but I was not sure of the benefits of doing it</li> <li>□ Life story work was offered but I was worried about it raising painful memories for the person I care for</li> </ul>
Life story work was offered but another family member or someone close to the person I care for was worried about it raising painful memories
Another reason
Answer If Ever heard of life story work (current) No Is Selected
<ul><li>13.People have different views about how helpful it is to do life story work. Do you think life story work could help the person you care for?</li><li>Yes</li><li>No</li></ul>
O Don't know

An	swer If Could life story work help (current) Yes Is Selected
you	People can receive information about life story work at different times. When done think it would be best for people to receive information about life story work?  Before they show any signs of memory loss
0	Soon after they show signs of memory loss (within 12 months)
0	Later than this
0	Not sure
the	A person's life story can be recorded in different ways. What kind of record(s) of eir life story does the person you care for have? (please tick all that apply)  A photo album just containing photographs
	A photo album with written comments or stories
	A book with a mixture of photos and stories
	A written summary
	A box containing important objects or memories
	A collage to put up on a wall
	A DVD or film
	A poem
	Something else (please specify)
one tick	Life story work can be done in different ways, for example, in a group or one-to- e. In what ways has the person you care for done their life story work? (please call that apply) In a group One-to-one Other (please specify)
	Where has the person you care for done their life story work? (please tick all that oly)  At home
<b>]</b>	On a post-diagnostic course or group
_	At a day centre, memory cafe or other community service
	At a day centre, memory cafe or other community service
Ш	In the care or nursing home where they live

□ Somewhere else (please specify)

	Different people can be involved in doing life story work. Who has been involved			
III C	in doing life story work with the person you care for? (please tick all that apply)			
	The person you care for			
	You			
	Another family member			
	Someone else close to the person you care for (e.g. a friend or neighbour)			
	A person paid to do life story work			
	A person paid to provide care more generally			
	A volunteer who does life story work			
	Someone else (please specify)			

- 20. People have different ideas about what life stories can be used for.
- a) Thinking about all the types of life story records that the person you care for has, how is their life story used? (please tick all that apply)

b) Which aspect is most important to you (please tick one)

.,	a)	b)
	All that apply	Most important
It is something to help the person I care for remember important parts of their life		0
It is something to give the person I care for pleasure when they look at it		•
It is something that helps to soothe or calm the person I care for		0
It is something to help me remember the person I care for		•
It is something we enjoy looking at together		O
It is something to share with family members or other people close to the person I care for		0
It is something for health or social workers to use so that they can provide better care		0
Something else (please specify)		•

life	Different sorts of information or clues about a person's life can be included in a story. Thinking about all the types of life story records that the person you care has, what information is included in their life story? (please tick all that apply).
	The names of family member and other people close to them
	Details about or descriptions of family members and other people close to them
	Their reactions to family members and other people close to them
	A list of important events, dates, places or stages in their life
	Details about important events, dates, places or stages in their life
	Their feelings about important events, dates, places or stages in their life
	What they like to eat
	What they like to wear
	What they like doing (interests, hobbies, activities)
	Things they like to talk about
	Things they do not like to talk about
	Medical or care information
	Spiritual and cultural needs or preferences
	Something else
tim car	Sometimes certain information about the person with dementia, or a particular ne in their life is left out of their life story. Did this happen when the person you re for did their life story? (please tick one)  Yes  No
	No [ROUTE FORWARDS] Is Selected, Then Skip To 25. How would you describe life s
	Why have certain things been left out of their life story? (please tick all that oly)
	Wanted the life story to be positive
	Some things would have been too private to include
	Some things would have been too upsetting to include
	Another reason (please specify)
all	Who made the decision to leave certain things out of the life story? (please tick that apply)
	The person I care for
	The person I care for Me
	The person I care for  Me  Another family member, or someone close to the person I care for
	The person I care for Me

as r the	Doing a life story can be a one-off event or it can be something that is added to new memories come to light or new events take place. How would you describe life story work of the person you care for? (please tick one)  It was a one-off thing and nothing has been added to it since
0	Photos, descriptions, or other items about the past have been added along the way
0	Photos, descriptions or other items about recent events have been added as they happened
	Life story work can be done at different points in the journey with mentia. When did the person you care for first do life story work? (please tick
	Before they showed any signs of memory problems
	Soon after they first showed signs of memory problems (within 12 months)
	Between a year and five years after they first showed signs of memory problems More than five years after they first showed signs of memory problems
the des	Life stories can be about the past, the present and the future. Thinking about all types of life story records that the person you care for has, how would you scribe their life story? (please tick all that apply)  The life story includes memories and information about the past  The life story includes current information  The life story includes hopes and views about the future
sto tha _ _ _	People have different views about who should be able to look at a person's life ry. Who is able to look at the life story of the person you care for? (please tick all t apply)  The person I care for  Me  Other family members, friends and people close to the person I care for Some selected health or social care staff
	Any health or social care staff Others (please specify)
at t	Has the person you care for given their permission about which people can look their life story? (please tick one) Yes No
O	Don't know/Can't remember

the O	Have you given your permission about which people can look at the life story of person you care for? (please tick one) Yes No Don't know/Can't remember
31.	Does the life story have a statement in it that says in which circumstances other
ped	pple can look at it? (please tick one)
0	Yes
$\mathbf{O}$	No
O	Don't know/Can't remember
	Where is the life story usually kept? (please tick all that apply) At the home of the person I care for
	At my home (if the person you care for does not live with you)
	At the day centre where the person I care for attends
	At the care home or nursing home where the person I care for lives
	Somewhere else (please specify)

33. How often do you, the person you care for, and care professionals or members of staff look at or use the life story? (please tick one box in each row)

	How often?					
	Every day	Once or twice a week	Once or twice a month	Less than once a month	Never	Don't know
You	•	<b>O</b>	0	0	•	0
The person you care for	O	<b>O</b>	•	•	O	O
Care professionals/staff	•	•	•	•	•	0

- 34. Have there been any problems with the person you care for making and/or using their life story?
- 35. What have been the best things about the person you care for making and/or using their life story?

About the person you cared for  6. What relationship to you was the person you cared for? (please tick one	)
<ul><li>Spouse / partner</li><li>Parent</li><li>Parent-in-law</li></ul>	
<ul><li> Grand-parent</li><li> Other relative</li></ul>	
O Friend or neighbour	
Other (please specify)	
7. What was their sex?	
O Male	
O Female	
8. What was the ethnic group of the person you cared for? Please choose option that best described their ethnic origin or background.	ne
O White	
O Mixed / Multiple ethnic groups	
O Asian / Asian British	
O Black / African / Caribbean / Black British	
O Other ethnic group	
9. How old was the person you cared for when you first became aware of t memory problems? (please tick one?)	heir
O Under 45	
O 45-54	
O 55-64	
O 65-74	
O 75-84	
O 85-94	
O 95 or over	
10. Roughly how long did you care for this person for? (please tick one)	
O Under 1 year	
O 1-5 years	
O 6-10 years	
O 11 years or more	

#### Part 2: Life story work

What do we mean by 'life story work'? In this questionnaire, when we say 'life story work', we mean: - making something that records aspects of the life of a person living with dementia, including their past life, their present interests, and their future wishes, hopes and dreams. AND - using these records to improve things (for example, care, relationships) for the person living with dementia and those around them. The record of the life story can be a book, a box, a collage, on a computer or in any other format that the person wants. Some people may have several different types of record of their life story, for example a photo album, a collage on the wall, and a written record for care staff. We are interested in all types of life story work. We are also interested in finding out how many people have not done life story work or have never come across it.

<ul><li>12. Have you ever heard of life story work for people living with dementia?</li><li>Yes</li><li>No</li></ul>
If No Is Selected, Then Skip To Could LSW have helped person cared for
<ul> <li>13. How did you hear about life story work for people living with dementia? (please tick all that apply)</li> <li>I heard about it from another carer</li> <li>I heard about it from a voluntary organisation (e.g. Dementia UK, Alzheimer's Society, Age UK)</li> </ul>
<ul> <li>□ I heard about it from a health or care professional/member of staff</li> <li>□ I heard about it from a leaflet, magazine or other publication</li> <li>□ I found out about it on the internet</li> <li>□ Other (please specify)</li> </ul>
<ul><li>14. Did the person you cared for ever do any life story work - either on their own or with some help?</li><li>Yes</li><li>No</li></ul>
If Yes Is Selected, Then Skip To End of Block

	Not everyone gets the chance to do life story work and not everyone wants to do Why do you think the person you cared for did not do any life story work? (please
tic	k all that apply)
	Life story work was never offered to the person I cared for
	Life story work was offered but the person I cared for was not interested in doing it
	Life story work was offered but I was not sure of the benefits of doing it
	,
	for the person I cared for
	Life story work was offered but another family member or someone close to the
	person I cared for was worried about it raising painful memories
П	Another reason
_	Another reason
An	swer If Heard of LSW (ex) No Is Selected
13.	People have different views about how helpful it is to do life story work. Do you
thi	nk life story work could have helped the person you cared for? (please tick one)
O	Yes
O	No
O	Don't know
	swer If Could LSW have helped person cared for (ex) Yes Is Selected
	People can receive information about life story work at different times. When do
	u think it would be best for people to receive information about life story work?
•••	ease tick one)  Before they show any signs of memory problems
	Soon after they show signs of memory problems (within 12 months)
	, , , , , , , , , , , , , , , , , , , ,
	Later than this
0	Not sure
16	A person's life story can be recorded in different ways. What kind of record(s) of
	eir life story did the person you cared for have? (please tick all that apply)
	A photo album just containing photographs
	A photo album with written comments or stories
	A book with a mixture of photos and stories
	A written summary
	A box containing important objects or memories
	A collage to put up on a wall
	A DVD or film
_	A poem
	., poe
	Something else (please specify)

one app	Life story work can be done in different ways, for example, in a group or one-to- e. How did the person you cared for do their life story work? (please tick all that oly) In a group One-to-one Other (please specify)
app	Where did the person you cared for do their life story work? (please tick all that bly) At home On a post-diagnostic course or group At a support group At a day centre, memory cafe or other community service In the care or nursing home where they live Somewhere else (please specify)
doi	Different people can be involved in doing life story work. Who was involved in ng life story work with the person you cared for? (please tick all that apply) The person you cared for You Another family member Someone else close to the person you cared for (e.g. a friend or neighbour) A person paid to do life story work A person paid to provide care more generally A volunteer who does life story work Someone else (please specify)

20. People have different ideas about what life stories can be used for.a) Thinking about all the types of life story records that the person you cared for had, how was their life story used? (please tick all that apply)b) Which aspect was most important

to you (please tick one)

to you (please tick offe)	a)	b)
	All that apply	Most important
It was something to help the person I cared for remember important parts of their life		•
It was something to give the person I cared for pleasure when they looked at it		•
It was something that helped to soothe or calm the person I cared for		•
It was something to help me remember the person I cared for		0
It was something we enjoyed looking at together		0
It was something to share with family members or other people close to the person I cared for		0
It was something for health or social workers to use so that they could provide better care		0
Something else (please specify)		O

life for	Different sorts of information or clues about a person's life can be included in a story. Thinking about all the types of life story records that the person you cared had, what information was included in their life story? (please tick all that apply).
	The names of family members and other people close to them
	Details about or descriptions of family members and other people close to them
	Their reactions to family members and other people close to them
	A list of important events, dates, places or stages in their life
	Details about important events, dates, places or stages in their life
	Their feelings about important events, dates, places or stages in their life
	What they liked to eat
	What they liked to wear
	What they liked doing (interests, hobbies, activities)
	Things they liked to talk about
	Things they did not like to talk about
	Medical or care information
	Spiritual and cultural needs or preferences
	Something else
tim car	Sometimes certain information about the person with dementia, or a particular e in their life is left out of their life story. Did this happen when the person you ed for did life story work? (please tick one) Yes No
	o [ROUTE FORWARDS] Is Selected, Then Skip To 25. How would you describe life s
	Why were certain things left out of their life story? (please tick all that apply) Wanted the life story to be positive Some things would have been too private to include Some things would have been too upsetting to include Another reason (please specify)
all t	Who made the decision to leave certain things out of the life story? (please tick that apply) The person I cared for Me Another family member, or someone close to the person I cared for A health or social care worker Someone else (please specify)

<ul> <li>25. Doing a life story can be a one-off event or it can be something that is added to as new memories come to light or new events take place. How would you describe the life story work of the person you cared for? (please tick one)</li> <li>It was a one-off thing and nothing else has been added to it since</li> <li>Photos, descriptions, or other items about the past were added along the way</li> <li>Photos, descriptions or other items about recent events were added as they happened</li> </ul>	
26. Life story work can be done at different points in the journey with dementia. When did the person you cared for first do life story work? (please tick one)	
O Before they showed any signs of memory problems	
<ul> <li>Soon after they first showed signs of memory problems (within 12 months)</li> <li>Between a year and five years after they first showed signs of memory problem</li> <li>More than five years after they first showed signs of memory problems</li> </ul>	ıS
<ul> <li>27. Life stories can be about the past, the present and the future. Thinking about a the types of life story records that the person you cared for had, how would you describe their life story? (please tick all that apply)</li> <li>The life story included memories and information about the past</li> <li>The life story included current information</li> <li>The life story included hopes and views about the future</li> </ul>	II
<ul> <li>28. People have different views about who should be able to look at a person's life story. Who was able to look at the life story of the person you cared for? (please tidall that apply)</li> <li>The person I cared for</li> <li>Me</li> <li>Other family members, friends and people close to the person I cared for</li> <li>Some selected health or social care staff</li> <li>Any health or social care staff</li> <li>Others (please specify)</li> </ul>	ck
<ul> <li>29. Did the person you cared for give their permission about which people could loo at their life story? (please tick one)</li> <li>Yes</li> <li>No</li> <li>Don't know/Can't remember</li> </ul>	ok

the	Did you give your permission about which people could look at the life story of person you cared for? (please tick one) Yes
O	No
O	Don't know/Can't remember
ped	Did the life story have a statement in it that said in which circumstances other ople could look at it? (please tick one) Yes
O	No
O	Don't know/Can't remember
	Where was the life story usually kept? (please tick all that apply) At the home of the person I cared for At my home (if the person you cared for did not live with you) At the day centre where the person I cared for attended
	At the care home or nursing home where the person I card for lived
	Somewhere else (please specify)
22	Have after did year the managers and few and are managers and a manager

33. How often did you, the person you cared for, and care professionals or members of staff look at or use the life story? (please tick one box in each row)

	How often?					
	Every day	Once or twice a week	Once or twice a month	Less than once a month	Never	Don't know
You	•	0	O	0	0	O
The person you cared for	O	0	0	0	0	O
Care professionals/staff	O	0	0	0	0	O

- 34. Were there any problems with the person you cared for making and/or using their life story?
- 35. What were the best things about the person you cared for making and/or using their life story?

Is there anything else you would like to tell us about life story work for people living with dementia?

Would you like to know more about life story work?  Yes
O No
Answer If Would you like to know more about life story work? No [ROUTE TO ending 2 below] Is Selected
If you have any questions about this questionnaire or research project, please email or ring and ask
to speak to Kate Gridley or Linda Cusworth. If you have concerns about any of the issues raised in this questionnaire and would like to talk to someone, please contact Admiral Nursing Direct on
Answer If Would you like to know more about life story work? Yes [ ROUTE TO ending 1 BELOW] Is Selected
If you have any questions about this questionnaire or research project, please email and ask
to speak to Kate Gridley or Linda Cusworth. If you have concerns about any of the issues raised in this questionnaire and would like to talk to someone, please contact Admiral Nursing Direct on You can find out more about life story work by visiting the Life Story Network website (http://www.lifestorynetwork.org.uk)

Thank you for completing this questionnaire. Please click 'Next page' to submit your response