# **Oral Surgery Questionnaire**

### This questionnaire is about your recent appointment for oral surgery.

You may have attended a hospital or dental surgery. We would like to find out what you thought of this experience and how much it cost you to attend the appointment. There is an accompanying information sheet, which tells you why we are collecting this information. Please read this before answering the questions.

When you have finished please return this questionnaire in the pre-paid envelope enclosed. **Thank you.** 

## Section 1: Oral Surgery Satisfaction

Today's date:

\_\_\_\_/ \_\_\_\_/ \_\_\_ \_\_\_ \_\_\_

You have been referred for an oral surgery procedure(s). This may have involved several appointments, some for assessment and some for treatment.

- 1. What date did you **first** go to **your dentist** with this problem?
- 2. How many appointments did you have in total?
- 3. How many of these were for **assessments**?

Thinking about the appointment when you felt the **most** treatment was carried out, please answer the following:

- 4. What date was your surgery?
- 5. Did you go to your appointment for treatment/ surgery?
- 6. If you **did not** go to your appointment, please tell us why.



If you **did not** attend your appointment, you do not need to answer any more questions. Please return this questionnaire in the envelope provided. **Thank you.** 

If you did attend your appointment for surgery/treatment, please answer the following questions.

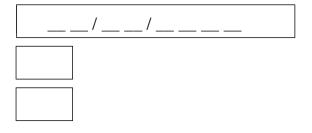
7. Where did you have your surgery? Name of surgery/hospital:

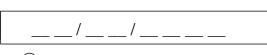
Town, city or postcode:

- 8. Was this the surgery/hospital you wanted?
- 9. Were you satisfied with **your** dentist's explanation of why you were being referred for oral surgery?

Please tell us why?

⊖ Yes	◯No	⊖ Don't mind
◯ Yes	ONo	⊖Not sure





ID Number: «URN»

Section 1: (Continued)			
10. Did the surgery resolve/fix your dental problem?	⊖ Yes ⊖ No	⊖ Not sure	
11. Overall, how satisfied were you with your treatment?	The surgeonVery satisfiedSatisfiedNeutralDissatisfiedVery dissatisfied	The clinic (place) Very satisfied Satisfied Neutral Dissatisfied Very dissatisfied	
Please tell us more, e.g. parking, convenience			
12. Would you recommend treatment at the same place to someone with a similar dental complaint?	◯ Yes ◯ No	○ Not sure	
13. How many weeks have passed since you had your surgery/treatment?	<ul> <li>4 weeks or more</li> <li>Less than 4 weeks</li> </ul>	<ul> <li>⇒ [Go to Q14]</li> <li>⇒ [Go to Q15]</li> </ul>	
14. Have you had to return to the surgeon or your own dentist for any complications due to your procedure?	<ul><li>○ No</li><li>○ Yes – Please tell u</li></ul>	is more	

15. If you have any other comments about your referral, treatment or experience please write them in the box below.

#### Section 2: Costs for attending your appointment

We would like to know a little more about how much it cost to attend your appointment. This is so that we can compare accurately with other types of treatment.

The following questions are about your journey to your appointment for oral surgery (one way only).		
16. How did you travel <b>to</b> your appointment for oral surgery?	Car       Taxi         Bicycle       Bus         Train       Other (please state)         Walked	
<ul><li>17. Please list all the tickets or fares you had to pay for on your way to your appointment. (E.g. bus fare, car parking ticket)</li></ul>	E.g. Bus ticket - £2.30	
18. Approximately how far did you travel <b>to</b> your appointment?	miles	
19. Approximately how long did it take to travel <b>to</b> your appointment?	minutes	
The following questions are about your journey ba	<b>ck from</b> your appointment for oral surgery.	
20. How did you travel <b>back from</b> your appointment for oral surgery?	Car       Taxi         Bicycle       Bus         Train       Other (please state)         Walked       Image: Constraint of the state	
21. Please list all the tickets or fares you had to pay for on your way <b>back from</b> your appointment. (E.g. bus fare, taxi fare)	E.g. Bus ticket - £2.30	
pay for on your way back from your	E.g. Bus ticket - £2.30	
pay for on your way back from your		

The following questions are about other costs you may have incurred in order to attend your appointment for tooth extraction.			
24.	Did you have to take time off work to attend your appointment?	⊖ No	⊖ Yes
25.	Did you lose pay or holiday time to come to your appointment?	⊖ No	O Yes (Please state how much)

26. If you have any other comments relating to costs you incurred to attend this appointment please write them in the box below.

If someone accompanied you to your appointment, please complete section 3.

# Section 3: For accompanying person to answer (You may answer on their behalf)

The following questions are about your journey to the appointment for oral surgery.		
27. Did you pick up the patient from somewhere? (E.g. home, work)	⊖ No	Yes (How long did it take to get to them?)
28. How did you travel <b>to</b> the appointment for oral surgery?	<ul> <li>Car</li> <li>Bicycle</li> <li>Train</li> <li>Walked</li> </ul>	minutes Taxi Bus Other (please state)
<ol> <li>Please list all the tickets or fares you had to pay for on your way to the appointment.</li> <li>(E.g. bus fare, car parking ticket)</li> </ol>		xet - £2.30
	○ None	
30. Approximately how far did you travel <b>to</b> the appointment?		miles
31. Approximately how long did it take to travel <b>to</b> the appointment?		minutes

Please turn over for section 2

#### Section 3: (Continued)

The following questions are about your journey <b>back from</b> the appointment for tooth extraction.		
32. How did you travel <b>back from</b> the appointment for tooth extraction?	<ul> <li>Car</li> <li>Bicycle</li> <li>Train</li> <li>Walked</li> </ul>	<ul> <li>○ Taxi</li> <li>○ Bus</li> <li>○ Other (please state)</li> </ul>
33. Please list all the tickets or fares you had to pay for on your way <b>back from</b> the appointment. (E.g. bus fare, taxi fare)	E.g. Bus tick	ket - £2.30
34. Approximately how far did you travel to get <b>back from</b> the appointment?		miles
35. Approximately how long did it take to travel <b>back from</b> the appointment?		minutes
The following questions are about other costs ye appointment.	ou may have inc	urred in order to attend this
36. Did you have to take time off work to attend this appointment?	⊖ No	⊖ Yes
37. Did you lose wages and/or holiday entitlement to attend this appointment?	⊖ No	○ Yes (Please state how much)
38. If you have any other comments relating to please write them in the box below.	costs incurred to	o attend this appointment