

1. Can you start by telling me about your background and current role? Especially how it relates to telehealth/remote consultations

2. Who do you/your organisation interact with when you're doing your job relating to [telehealth/remote consultations? Can you give me an example of how that interaction plays out in practice?"

3. What in your view are the drivers for telehealth/remote consultations? What do you think is driving it forward and what do you think is holding it back?
 - Which papers or other documents do you think of as guiding policy in this area? What do you think of these documents?

4. How has policy to promote remote consulting been received by your organisation to date?
 - How/has it been operationalised within your organisation? Examples?

5. If you were going to change policy for developing and implementing remote consultations, what would you do?
 - What aspects of the current system work really well?
 - Can you give me an example?

6. What do you see as the main challenges nationally to scaling up remote consultations, where clinically appropriate?
 - Commissioning/procurement, reimbursement, technology standards/ interoperability, digital participation / access

7. How is your organisation trying to address these? Are you aware of any other activity that's going on to address these?

8. [if not raised spontaneously] What in your view are the information governance challenges to remote consultations? What activity is going on in [your organisation] to address these?
 - Are you aware of any other activity that's going on to address these?

9. Is there something else I should be asking you or other people involved in this project?

THANK YOU.