4.3 Staying healthy can be difficult when you have a long-term condition. We would like to learn about the type of help you get from the people who provide your health care. This includes your regular doctor and nurse as well as any other health professional involved in caring for your long term conditions.

Please TICK ONE box for each question.

Over the last six months when I received care for my long-term conditions I was...

| | | Almost never | Generally not | Sometimes | Most of the time | Almost always |
|----|--|--------------|------------------|-----------|------------------|------------------|
| a) | asked about my ideas when we made a treatment plan | | | | | □₅ |
| b) | given choices about treatment to think about | | | | \square_4 | |
| c) | asked to talk about any problems with my medicines or their effects | | | 3 | □ 4 | □₅ |
| d) | given a written list of things I should do to improve my health | | | | | |
| e) | satisfied that my care was well organised | | | | 4 | |
| f) | shown how what I did to take care of myself influenced my condition | | | 3 | □ 4 | |
| g) | asked to talk about my goals in caring for my conditions | | | | | П5 |
| h) | helped to set specific goals to improve my eating or exercise | | | | | □₅ |
| i) | given a copy of my treatment plan | | | | 4 | |
| j) | encouraged to go to a specific group or class to help me cope with my long-term conditions | | | 3 | □ 4 | |
| k) | asked questions, either directly or on a survey, about my health habits | | | □3 | □4 | □₅ |
| l) | sure that my doctor or nurse thought about my values and my traditions when they recommended treatments to me | | | □₃ | □ 4 | |
| m) | helped to make a treatment plan that I could do in my daily life | | | 3 | | Пз |

| | | Almost never | Generally not | Sometimes | Most of the time | Almost always |
|----|--|-----------------|------------------|-----------------------|------------------|-----------------------|
| n) | helped to plan ahead so I could take care of my conditions even in hard times | | | | | 5 |
| 0) | asked how my long-term conditions affects my life | | | | 4 | □ ₅ |
| p) | contacted after consultation to see how things were going | | | | 4 | □ ₅ |
| q) | encouraged to attend programmes in the community that could help me | | | 3 | | □₅ |
| r) | referred to a dietician, nutritionist or counsellor | | | | | 5 |
| s) | told how my consultations with other types of doctors, like an eye doctor or surgeon, helped my treatment | | | □ ₃ | 4 | □ ₅ |
| t) | asked how my consultations with other doctors were going. | | | | 4 | |