

Study title: Evaluating the use of inpatient experience data to improve the quality of inpatient mental health care

Study short title: EURIPIDES

This questionnaire will be completed by identified Patient Experience Leads in NHS Organisations where there are adult inpatient facilities with over 50 patient beds.

Introduction

Thank you for taking the time to answer the following questions. We are interested in the way that Trusts collect and use feedback from users of inpatient mental health services about their experiences. This questionnaire is intended to gather general information about your organisation ahead of the interview, so that we can spend time during the interview gathering your idea about how these feedback mechanisms work and are facilitated in your inpatient mental health setting.

Q. Area 1 – Descriptive information about self and the NHS Organisation

1.1 Please could you name the NHS Organisation you work for?

1.2 What is the estimated population that your organisation serves?

1.3 What is the estimated number of adults with mental health issues that your organisation serves?

1.4 How many different inpatient wards or units your organisation has for adult mental health inpatients (excluding learning disability services)?

1.5 What is the annual turnover or budget for your organisation?

1.6 What is the annual turnover or budget for mental health services delivered by your organisation?

1.7 How many staff in your organisation work in adult mental health services?

1.8 How many **inpatient beds** for adult mental health does your organisation have (excluding learning disability services)?

1.9 What is the average length of stay for adult inpatient mental health services (excluding learning disability services)?

Thank you

Thank you very much for your time. Please get in touch if you have any questions or comments.