Resource item	Face-to-face cost (£)	Telephone call cost (£)	Source
GP surgery visit/contact	36	22	Curtis and Netten <sup>53</sup> (p. 167) – with qualification, based on average visit time/telephone call
GP home visit	120	NA	Curtis and Netten <sup>53</sup> (p. 167) – with qualification, based on average time
District nurse	27	NA	Curtis and Netten <sup>53</sup> (p. 159) – per home visit including qualifications
Contact with oncology hotline for advice	N/A	8.50	Expert opinion
Contact with hospital oncology nurse clinician for advice	105	NA	Department of Health <sup>87</sup> – NHS trusts and PCTS combined – non-consultant led attendance non-admitted face to face
Contact with hospital oncology clinic for advice	129	NA	Department of Health <sup>87</sup> – NHS trusts and PCTS combined – consultant led attendance non-admitted face to face
Hospital inpatient stay	523	NA	Curtis and Netten <sup>53</sup> (p. 119) – non-elective (short)
Hospital accident and emergency department	37 (131ª)	NA	Curtis and Netten <sup>53</sup> (p. 119) – walk-in services leading to admitted (admitted/inpatient stay)
Hospital general outpatient clinic	136	NA	Curtis and Netten <sup>53</sup> (p. 119) – outpatient procedures, weighted average of all adult outpatient attendances

NA, not applicable.

a The cost of admission.