

## Phase 3 Interview Guides

### Patients/Carers

#### Introduction

- Confirm consent to participate (patient written informed consent on recruitment)
- Interview up to 45 mins. In this interview, I am interested in two main things: what it's like for you to be involved with managing your pain medicines, and what it's been like to take part in the research
- Confirm consent to audio record and switch on audio recorder

#### I have 2 main groups of questions. Firstly, those that focus around the context for you of taking part in the study and managing your medicines

- What was your motivation for taking part in the study? What has it been like taking part in the research?
- What have you been doing to manage your pain medicines and those for constipation, drowsiness and sickness? Have any been adjusted or changed since you've been involved in the study?
- Could you explain to me a bit more about how you've managed these medicines? How confident have you felt about managing your medicines? Have there been any barriers or problems to you managing your medicines?
- Can you tell me who you have worked with to manage these medicines? Who else is involved?
- What do you see as your role in managing these medicines? What does doing these things mean to you?
- Thinking about all of the things you are doing with the medicines, how are you finding it?

#### The second group of questions is around your experience of the intervention – both the educational process used by the specialists nurse and the toolkit itself.

##### **Acceptability of the educational process**

- Tell me about your experience of the nurse talking with you about the pain medicines and any medicines for the related side effects?
- How have you found the information giving process used by your specialist nurse?
  - What has worked for you? Tell me about why that was helpful.
  - What hasn't been so useful? Tell me about why it wasn't helpful.
  - Has anything been missing?
  - Have there been any barriers or problems?
- Tell me about your experience of you and the nurse setting goals for your pain / pain medicines / constipation, nausea / drowsiness?
  - Was this a useful process?
  - Were your goals achieved? Why? Why not?
- Overall, did talking with the nurse have any impact on your confidence in managing your medicines and / or you taking your medicines to control your pain more effectively?

### **Uptake and acceptability of the toolkit**

- Has the nurse given you any factsheets/charts to help with managing the pain medicines? What did you use from the toolkit?
- Which factsheets? Were any factsheets discussed with you? How was this done? Taking each in turn, what are your views of them? What impact, if any, did they have on you managing your pain / pain medicines / constipation / nausea / drowsiness?
- Have you accessed the podcasts? What are your views of them? What impact, if any, did they have on you managing your pain / pain medicines / constipation / nausea / drowsiness?
- Did you use the pain diary or medicines chart? What impact, if any, did they have on you managing your pain / pain medicines / constipation / nausea / drowsiness?

### **If you consider the outcomes for you of both the information giving process by your specialist nurse and your use of the toolkit resources.**

- Have you felt confident in managing your medicines?
- What has it led you to do differently to how you were managing your medicines prior to taking part in the study?

### **And finally**

How have you found completing the questionnaires with the research team so far? Have the questionnaires captured what's been important to you?

### **Ending**

- Is there anything else you would like to tell me today?
- Turn off recorder
- Thank you