REC REF: 10/H0502/5



Topic guide: Paramedic and Ambulance staff

Participant ID

Associated CH ID:_

Sex [] Male [] Female	Age:
Professional qualifications:	
Length of time present post:	yearsmonths
Time since qualified	yearsmonths
Geographical area covered?	
Specialist training:	Details:
Dementia	
Mental Capacity Act (MCA)	
On average how often do you go into	[] Every day
a care home?	[] Regular arrangement
	[] More than once a week

[] About once a week
[] Once a fortnight
[] Once a month
[] Less than once a month

Emergency treatment for people with dementia

- 1. In your experience, what are the most common reasons for an emergency ambulance being called to people with dementia in residential care homes?
- 2. How does somebody having dementia impact on the treatment you give?

Working with residential care homes

- o How would you describe your working relationship with residential care homes?
- o Do you feel calls to people with dementia in care homes are usually justified?
 - O Why/ Why not?
- Who is responsible for contacting you?
- o Do you find some residential care homes call for 999 ambulances more than others?
- o In the past year, how many times do you think you've been called out to a residential care home?
 - o Are you aware you'll be seeing a patient with dementia?
 - o At which point are you informed? (i.e at arrival, receipt of the call)
- O Can you think of a visit to a residential care home where you felt that things could have gone better?

End of life planning and protocols

- Are there any protocols in your ambulance trust regarding older people and resuscitation?
- o If somebody has written instructions about DNR, are you obliged to follow these?
 - O How often do these need to be updated?
- o If there are verbal or informal written instructions how far are you able to follow these?
 - What is your legal position?
- o Is it a difficult decision not to transport to hospital?
 - Are you under any pressure to convey to hospital, or not to convey?
- Does a resident having dementia, or not, have an influence on commencing or withdrawing CPR?
- What do you think are the most important aspects when you are called out to someone with dementia that is very poorly or dying in a residential care home?
- o Are there any changes you would like to see with regard to emergency ambulance calls to care homes for people with dementia towards end of life?
- o Is there anything else you would like to say about being called out to someone with dementia towards the end of their life in a residential care home?