

Q1 The Department meets the Trust's values of:

Excellence	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Compassion	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Respect	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Learning	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Delivery	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
Improvement	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>

Q2 In what three ways is patient care good in the Department?

Q3 Do you have any suggestions how this good care could be enhanced?

Q4 What three things concern you most about patient care in the Department?

Q5 Do you have any suggestions how these concerns could be addressed?

Q6 Please evaluate the following statements with regard to their impact on patient care in the Department

Members or the Department work together as a team	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
The work processes in the Department enhance care	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
The equipment and technology available enhance care	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
The working environment enhances care	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Neither agree nor disagree</i>	<i>Agree</i>	<i>Strongly agree</i>

Q7 How likely is it that you would recommend the Department's clinical care to a friend or colleague (0 - not at all likely, 10 - extremely likely)

Q8 How likely is it that you would recommend an SHO job in the Department to a friend or colleague? (0 - not at all likely, 10 - extremely likely)

Q9 How would you improve the SHO job in the Department?

Q10 Please add any further comments about your experience and / or suggestions for improvement