

Item of interest	Observed✓	Quote/detail (incl. time)	Facilitative	Non-facilitative	Comment (opinion)	Good practice recommendation
Proximity of patient and clinician						
Content covered						
Support systems (explicit discussion/ acknowledgement)						
Mental health- special attention?						
Clinician/client led agenda						
Understanding (<i>eliciting, identifying positives</i>)						
Looking forward (<i>identifying an outcome, steps towards it</i>)						
Exploring options (<i>what patient, clinician and others can do- who generating the ideas</i>)						
Action plans (<i>deciding on actions-who taking the lead, what actions agreed</i>)						
Collaborative decision making						
Clinician note-making						
Keeping patient on track						
Completion of DIALOG assessment (unaided/aided)						