

**Introduction:**

Thanks for giving up your time. My name is .....

The purpose of this study, which has been funded by the National Health Service, is to improve our understanding of rehabilitation services and to see how they might be improved or enhanced. Recently the GetREAL team has been working with staff and service users on your ward. We would like to know your views on how this went and whether you found it useful or not.

Before we begin I want to make a few key points about this session:

The interview will last 15-20 minutes and will be recorded – this will allow us to capture your views as best we can.

However, everything you say will be completely anonymous and confidential. Once we have transcribed and anonymised your interview, the recording will be wiped.

I abide by the professional standards for researchers issued by my employer, University College London which includes strict guidance regarding confidentiality

Is there anything you would like to ask me before we begin?

The GetREAL team worked here on ..... unit/ward (name the unit) in .....(name months). The team members were Deborah and Shanda/Lara and Eleni (name the appropriate pair)

Do you remember them working with you?

What sort of things did they do with you?

Did you find anything they did with you helpful?

Did you find anything they did with you unhelpful?

What sort of things are you doing now that you weren't doing before they worked with you?

Do you think you will continue to use their suggestions/do the things they did with you now that they have finished their work with you?

Have you noticed any change in the way the staff on the unit work with you since Deborah and Shanda/Lara and Eleni left?

If so – what is different?

Do you think there are more activities/things going on here than before Deborah and Shanda/Lara and Eleni came? If so, what things?

Do you get to go off the unit to do things more than before? If so, what?

Is there anything else you would like to say about Deborah and Shanda/Lara and Eleni's work with you?

**RESEARCHER THANKS PARTICIPANT AND PAYS THEM FOR THEIR  
TIME (£10)**