Appendix G - VOICE

Views On Inpatient Care

ServiceUsers'PerceptionsQuestionnaire

Developed through the PERCEIVE programme (NIHR)_ www.perceive.jop.kcl.ac.uk

CONFIDENTIAL

Your answers on this questionnaire will be confidential and will not be shown to any of the staff on this ward.

Please give answers based on your experiences on this ward.

We know that individual staff can vary, but try to think about the majority of staff and come up with an average answer.

Please tick one answer per question.



© 2010 King's College London

ADMISSION I was made to feel welcome when I arrived on this ward. 0 0 0 0 0 0 Strongly Agree Slightly Slightly Disagree Strongly Agree Agree Disagree Disagree Any Comments **CARE AND TREATMENT** I have a say in my care and treatment. 0 0 0 0 0 0 Strongly Agree Slightly Slightly Disagree Strongly Disagree Disagree Agree Agree Ward rounds are useful for me.

0

0

Slightly

Disagree

Slightly

Disagree

0

0

Disagree

Disagree

0

0

Strongly

Disagree

Strongly

Disagree

0

Strongly

Any Comments

MEDICATION

Strongly

Agree

0

Agree

0

I feel my medication helps me.

0

Agree

Agree

0

0

Slightly

Agree

Slightly

Agree

0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
Staff give me medication instead of talking to me.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
Any Comments									
<u>STAFF</u>									
Staff take an interest in me.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
Staff are available to talk to when I need them.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
I trust the staff to do a good job.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				

I have the opportunity to discuss my medication and side effects.

I feel that staff understand how my illness affects me.								
0	0	0	0	0	0			
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree			
I feel that staff treat me with respect.								
0	0	0	0	0	0			
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree			
Any Comments								
THERAPYANDACTIVITIES I think the activities on the ward meet my needs.								
0	0	0	0	0	0			
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree			
I find one-to-one time with staff useful.								
0	0	0	0	0	0			
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree			
Any Comments								
ENVIRONMENT								
I find it easy to keep in contact with family and friends when I'm on the ward.								
0	0	0	0	0	0			

Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
I feel safe on	I feel safe on the ward.								
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
I feel staff respond well when the panic alarm goes off.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
I feel staff respond well when I tell them I'm in crisis.									
0	0	0	0	0	0				
Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree				
Any Comments									