

Your use of support services

We'd like you to answer a few questions about support services you may have used in the **last 6 months**, for example, a doctor, a counsellor or the hospital.

Please tick “**Yes**” if you have used them or “**No**” if you haven't. If you tick “**Yes**”- please remember to tell us how many times.

If you're not sure what some of these services are please read the extra information on the next page. If you still have not heard of the service, then you probably have not used them- so please tick “No”

Service	Please tick Yes or No	If YES, how many times in the last 6 months?
In school		
a) School nurse	Yes <input type="checkbox"/> No <input type="checkbox"/>	
b) School counsellor / guidance teacher / pupil support teacher	Yes <input type="checkbox"/> No <input type="checkbox"/>	
c) Educational psychologist	Yes <input type="checkbox"/> No <input type="checkbox"/>	
d) Education welfare officer / home-school link officer / home-school liaison officer / home-school partnership officer	Yes <input type="checkbox"/> No <input type="checkbox"/>	
e) Person giving <u>you</u> extra one-to-one help in school (e.g. teaching /classroom assistant, mentor)	Yes <input type="checkbox"/> No <input type="checkbox"/>	Total number of hours per week (approximately) _____
Out of school		
f) GP (family doctor)	Yes <input type="checkbox"/> No <input type="checkbox"/>	

g) GP Out-of-hours	Yes <input type="checkbox"/> No <input type="checkbox"/>	
h) Nurse (other than school nurse)	Yes <input type="checkbox"/> No <input type="checkbox"/>	
i) Hospital appointment	Yes <input type="checkbox"/> No <input type="checkbox"/>	
j) Accident and emergency (A&E)	Yes <input type="checkbox"/> No <input type="checkbox"/>	
k) Stay in hospital overnight	Yes <input type="checkbox"/> No <input type="checkbox"/>	Total number of nights _____
l). Psychologist	Yes <input type="checkbox"/> No <input type="checkbox"/>	
m) Counsellor (other than one at school)	Yes <input type="checkbox"/> No <input type="checkbox"/>	
n) Social worker	Yes <input type="checkbox"/> No <input type="checkbox"/>	
o) Telephone help-line (e.g. Childline, FRANK, Samaritans)	Yes <input type="checkbox"/> No <input type="checkbox"/>	
p) Youth Justice Service	Yes <input type="checkbox"/> No <input type="checkbox"/>	
q) Police service (because of something you have done)	Yes <input type="checkbox"/> No <input type="checkbox"/>	

Extra information

Public Service	What they do
(a) School nurse	A medical nurse, based in a school, who provides support for pupils' medical needs.
(b) School counsellor / guidance teacher / pupil support teacher	Provides support for pupils who are experiencing personal difficulties for different reasons such as having a difficult home life, stress, bullying or someone close to them dying.
(c) Educational psychologist	Helps school staff and parents understand pupils' difficulties. Pupils can have learning, behavioural, emotional & social difficulties, mental health problems, and medical conditions like Autism and Attention Deficit Hyperactivity Disorder (ADHD).
(d) Education Welfare Officer/ home-school link office / home-school liaison officer / home-school partnership officer	Works with school staff, pupils and their families to improve poor attendance at school.
(f) GP	A GP (<u>G</u> eneral <u>P</u> ractitioner) or “family doctor” works in a surgery / clinic and deals with people’s general health.
(g) GP, Out-of-hours	When you need to see a GP (<u>G</u> eneral <u>P</u> ractitioner) outside normal surgery / clinic hours (evenings, weekends and bank holidays) you can visit a GP out-of-hours.
(h) Nurse	Works in a doctor’s surgery or clinic and provides medical support for people
j) Accident and emergency department (A&E)	Assesses and treats patients with serious injuries or illnesses.
l) Psychologist	Helps people who are experiencing difficulties. People can have learning, behavioural, emotional & social difficulties, mental health issues, and medical conditions like Autism and Attention Deficit

	Hyperactivity Disorder (ADHD).
m) Counsellor	Provides support for people who are experiencing personal difficulties for different reasons such as having a difficult home life, stress, bullying or someone close to them dying.
n) Social worker	A person who will talk to young people if an adult is worried about them. They will help support and protect them to make them feel safe and happy at home.
p) Youth Justice Service	Sometimes known as the “Youth Offending Team” or just “Youth Justice” helps young people who display difficult behaviour including offending (breaking the law) to change their behaviour and move them away from crime.